



December 18, 2025

**** Revised ** - Operational Compliance – BID Accounts with Award**

Dear Valued Customer,

We emphasize that, according to COSCO's standard procedure, we do not accept shipments from BID customers (via freight forwarders) who have an ongoing negotiation or award with us, including FOB operations (freight collect).

This practice is already part of the BID account service guidelines and must be observed in all bookings, without exception.

We ask that this point be reiterated to the clients and partners involved in order to avoid future issues. We remain available for any clarification.

Yours sincerely,

COSCO Shipping Lines (Brazil)